

A Forensic Precision Case Study

# Harnessing the Power of CrossCopy



## Background & Challenge

Corey Salm, Senior Director of Digital Forensics, is at the heart of Ankura's Digital Forensics division, managing intricate data collections across diverse platforms. His role encompasses guiding the scoping, coordinating, analyzing forensic groups, and shaping standard operating procedures. In high-value cases, such as multi-billion-dollar acquisitions and complex IP theft scenarios, the limitations of existing tools became apparent. Prior solutions, tethered to physical dongles and incompatible with modern, multi-OS environments, were becoming a bottleneck, thwarting efficiency and complicating data extraction processes.

## Innovative Solution

The quest for an agile and adaptable eDiscovery tool led to the selection of CrossCopy. Its standout features, which include multi-OS compatibility and the ability to deploy remotely, addressed Ankura's core needs. CrossCopy's updated user interface and expanded capabilities promised a seamless transition from the well-established SafeCopy, offering an alternative and a significant enhancement. Ankura's decision pivoted on CrossCopy's blend of forensic reliability and user-centric design, provided by a reputable company renowned for its industry support.

## Seamless Implementation

The rollout of CrossCopy was executed with precision. Deployed remotely into Ankura's forensic software arsenal, it was integrated into the standard toolkit for remote collections with remarkable ease. Leveraging Pinpoint's License Management Portal allowed for meticulous control over the licenses, further streamlining the process. The familiarity of SafeCopy's functions within CrossCopy ensured a natural transition for the team, despite minor bugs that were swiftly ironed out through responsive and agile support from Pinpoint Labs.

## Impactful Results

The deployment of CrossCopy unveiled its robust capabilities in complex forensic scenarios. In an intricate IP theft case, CrossCopy effortlessly managed the forensic copying of vast data, proving invaluable in targeted collection and error handling post-collection. The acquisition/merger case highlighted CrossCopy's adaptability; the Copy To Zip feature facilitated critical data collection from remote locations without physical hardware shipping, preserving daily operations for traveling employees.

## Evolving with Needs

As Ankura looks to the future, they envision CrossCopy evolving with enhanced features like dynamic VHDX containerization for Windows and similar capabilities for macOS. This advancement would address the critical need to maintain data integrity post-collection, an essential element in the digital forensics landscape.

## An Endorsement of Excellence

Ankura's experience with CrossCopy has solidified its position as an indispensable tool for digital forensic collections. With its capability to function across different operating systems, user-friendly interface, and exemplary support, CrossCopy earns the high recommendation of Corey Salm. Its integration into Ankura's operations has yielded a more flexible and efficient approach to forensic collections, setting a new benchmark for the industry.

**"CrossCopy has become an essential element of our forensic toolkit, enhancing our ability to perform targeted collections with unparalleled precision and flexibility."**

**Corey Salm, EnCE, CCME, MCFE, XISE**  
Senior Director – Digital Forensics - Americas

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CrossCopy by Pinpoint Labs proved the key to unlocking new potentials for Ankura's forensic data collection capabilities. It has established itself as a tool that meets current needs and promises adaptability for future challenges. For organizations striving to achieve similar efficiency and defensibility in eDiscovery collections, CrossCopy stands as a tested and recommended solution.

For a demonstration of how CrossCopy can transform your eDiscovery process, contact Pinpoint Labs today.

## Usage Results



- Collected over 10 Terabytes of Data
- Collected over 7 Million Files



- Executed Device Collections using CrossCopy on 50+ Devices in Total



- More than 40 device collections done completely through remote deployments.