



Pinpoint Labs

Case Study

100 Terabyte Data Set Reduced to 500 Gigabytes for client of U.S. Legal Support



Jason Park, Director of Forensic Services at U.S. Legal Support, provides invaluable expertise based on more than 19 years of Computer Forensics, eDiscovery, Litigation Support, Project Management, and Programming experience. Jason earned a degree from Loyola Marymount University in Los Angeles, California, and boasts ACE and PCE certifications, training from SANS Institute in Forensic Analysis and Incident Response, and more. Presently, Jason currently manages digital forensic examination and data collection practices for U.S. Legal Support nationwide.

U.S. Legal Support, founded in 1996 with more than 60 offices, provides superior court reporting, record retrieval, litigation, eDiscovery, and trial services to major insurance companies, corporations, and law-firms. Their eDiscovery services include human

capital, excellent project management, up-to-date facilities, and robust technology solutions to best serve clients.

Recently, an auto maker from Detroit, Michigan was facing a challenging lawsuit and was required to locate and defensively copy relevant documents, which required extensive and detailed filtering across a large network share involving six cities. In addition, the auto company required an internal IT employee to oversee the data collection from a central location continuously, the collection had to be run anonymously in the background to avoid disrupting business, it couldn't be installed onto any computer, and an 'automatically resume' feature was necessary to run a job on a wide network with expected network outages.

Based on previous experience with Pinpoint Labs' products, Jason immediately recognized that Pinpoint Labs' Harvester was the ideal tool to perform these required functions, and would meanwhile save the company thousands of dollars. It prevented U.S. Legal from having to purchase plane tickets for travel, purchasing bids, etc.

"The convenience of setting time limits and checking licenses in and out several times during the day to run jobs is fantastic."

- Jason Park

Harvester Portable was preconfigured to identify documents with date restrictions,

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intensive Boolean and Wildcard keyword searches, and deduping and denisting criteria for the network-wide collection. Within two weeks of searching through more than 100 terabytes of data, Harvester dramatically reduced the data set to only 500 gigabytes of relevant data remaining for processing and review. Jason says, "On occasion, there would be a network outage and Harvester's automatically resume feature made the data collection possible with minimal difficulty. Not to mention the program provides phenomenal logging, MD5 hash values, valid metadata, and time stamps allowing for forensically sound investigations and attorney review."

"The software engineers really care and go above and beyond to serve their clients. I receive immediate responses to my emails even on the weekends, which certainly isn't to be expected, but has saved the day several times."
- Jason Park

In conclusion, the case was handled properly, the automaker satisfied, and the defensible data collection went seamlessly without a hitch. Jason and his team at U.S. Legal Support continue to use Harvester Portable for other related projects. Jason says, "I have been very satisfied with Pinpoint Labs' products from day one when SafeCopy was released." He continues, "I have been itching to purchase SharePoint Collector as well. It's an unbelievably good product."

For additional information regarding U.S. Legal Support, Inc., visit www.uslegalsupport.com. For additional information regarding Pinpoint Labs or Pinpoint Labs' products, visit www.pinpointlabs.com.



Harvester

- > Process OST's and PST's with 64-bit Outlook
- > Search and Collect from Microsoft Exchange, Gmail, Yahoo, Outlook.com, and Webmail via IMAP
- > Remote disconnection with auto resume
- > Multithreaded
- > Early Data Assessment Reports
- > Keyword filter loose files, attachments, archives, and email
- > Search Multiple timestamps
- > Harvester 'ESI' Easy Vault (Custodial Drag and Drop Window)
- > DeNIST and Dedupe at point of collection
- > Portable and Server Versions

Powerful ESI Collection Software

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