

HARD DRIVE IMAGING AND DATA COLLECTION

Pinpoint Labs provides reliable, thorough and affordable onsite data collection of electronically stored information (ESI). Our pricing is straightforward, and in most cases doesn't require reimbursement for travel related expenses. We also invest in equipment that ensures the quickest turnaround time and minimizes the time that custodian systems are offline.

Services Include:

- ▶ Free initial client consultation
- ▶ Collections performed by a Certified Computer Examiner (CCE)
- ▶ 'Pristine' and 'Working' copies of source media
- ▶ Consent to search affidavit
- ▶ Complete chain of custody
- ▶ Acquisition reporting



Partnering with a service provider that is focused on defensible collection methods and who works well with your clients is important. Our staff includes litigation support veterans who understand how to effectively work with law firm personnel, corporate IT contacts and EED processing vendors.

We provide local data collection services in Missouri, Nebraska, and Iowa. We also partner with CCE's in other states and will help you locate an examiner in your area if needed.

DIGITAL FORENSIC INVESTIGATIONS

Veteran Software and IT Engineers

You gain a clear advantage using Pinpoint Labs for your computer investigations. In addition to working with individuals who understand litigation support, we engineer processes and applications that reduce investigation time and save your clients money. Pinpoint Labs brings a wealth of practical experience and technical resources to every project that result in consistent client satisfaction.

Services Include:

- ▶ Free initial consultation
- ▶ Examinations performed by Certified Computer Examiner (CCE)
- ▶ Metadata analysis
- ▶ Deleted file, email, internet and user activity recovery
- ▶ Results confirmed using multiple methods
- ▶ Competitive pricing

Legal departments and service bureaus are often concerned that their data collection vendor will insist on performing EED processing. Pinpoint Labs focuses on performing cost effective data collection and forensic analysis and will cooperate with your vendor of choice.



Typical Computer Investigations

There are several differences between computer forensic investigations and electronic discovery processing. Here are some common categories and tasks that involve a computer forensic investigator.

Case Categories:

- ▶ Employment disputes
- ▶ Breach of contract
- ▶ Embezzlement
- ▶ Software licensing
- ▶ Intellectual property theft
- ▶ Insurance fraud
- ▶ Sexual harassment
- ▶ Misuse of company computer involving pornography, gambling, blackmail and fraud

Typical Tasks:

- ▶ Recovering deleted files and emails
- ▶ Internet activity analysis
- ▶ Cell phone and smart phone analysis
- ▶ Metadata analysis
- ▶ Providing results, recommendations, and action plan



Even if a civil or criminal investigation doesn't fall within these case categories, you may still need to involve a computer forensic investigator. Why? Because it is no secret that computers are used as a primary source for communication, work products, and research. The listed tasks could apply to investigating almost any suspect involved in a civil or criminal law suit.

ABOUT OUR TEAM

Jonathan P. Rowe President and CEO

Pivotal Guidance, Inc. and Pinpoint Labs president, Jon Rowe, is a Certified Computer Examiner (CCE), veteran software designer and has been involved in litigation support for more than 15 years. Jon has been responsible for overseeing the development, marketing and sales of litigation support applications since 1995.

James D. Beasley CTO and Vice President of Software Development

Pinpoint Labs Chief Technology Officer and Senior Developer, Jamie Beasley, is a Certified Computer Examiner (CCE), credentialed by the International Society of Forensic Computer Examiners, and veteran programmer. Prior to becoming an accomplished computer examiner and litigation support professional Jamie was the lead software engineer for a large-scale, community-based electronic health care delivery system which won the 'Breakthrough Technology of the Year' award from 'Colorado Celebrate Technology'.

Victor R. Wukovits Software Specialist

Software specialist Victor R. Wukovits is a Certified Computer Examiner (CCE), with vast experience in graphics, multimedia, and web design in relation to marketing. While using computers since the early 1980's, his formal start was in graphic design in 1996, and went on to create computer-based training for Xspedius, an internet provider in Lake Charles, LA.